



COLLEGE OF EDUCATION, NAGAON
AFFILIATED TO GAUHATI UNIVERSITY, RECOGNIZED BY NCTE
ACCREDITED BY NAAC (2014)
ESTD:1992

Guidelines of Grievance cell session 2022-23:

1) Each Grievance petition within seven days of the incident, indicating Name, address and telephone number.

2) The complain must be in the written form addressed to the Chairperson of the Grievance Redressal Cell either in offline or online mode

3) The Grievance cell follow the following step

Step 1: Responding to a grievance

Step 2: Investigation

Step 3: Grievance hearing

Step 4: Grievance outcome

4) Grievance Redressal cell deals with all types of grievances, complaints and malpractices including those received from students, faculty and other stakeholders

5) The Grievances will be resolved in an equitable and timely manner

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Dr. Sewali Borah
Coordinator, IQAC



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Principal
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